

FGASA FIELD GUIDING ONLINE COURSE

Theory Unit Standard: US 8478

Special Outcomes: SO 1- 7

The FGASA Field Guiding online course focuses on providing you with the knowledge that you will need to pass your FGASA theory examination. The field guiding course is purely focussed on preparing you for your role as a field guide. This includes how you should conduct a drive or walking safari, how you present yourself and most importantly how to be an ethical field guide.

Week	Lessons	Learning objectives		
1.	Introduction to the skills of guiding	<ul style="list-style-type: none"> What is a guided experience What is meant by Skills What skills are required of a guide 	<ul style="list-style-type: none"> Understand what a nature guide does in job function and their place in the tourism guiding industry Know the aims of nature guiding 	WEBINAR
	Developing a guided experience	<ul style="list-style-type: none"> Research and itinerary development Making changes when on tour Client's interest and expectations 	<ul style="list-style-type: none"> Know and practice the correct principles in guiding according to FGASA and Department of Tourism 	
	Care for customers	<ul style="list-style-type: none"> Communication skills Empathy and dealing with complaints 	<ul style="list-style-type: none"> Develop enhanced communication skills for guiding Understand the legal requirements to be a field guide and work with guests Understand the angle of approach with animals, to keep a safe distance 	
	Minimising and managing safety and emergency incidents	<ul style="list-style-type: none"> Prevention of safety and emergency incidents Manage emergency incidents Managing reactions to a safety or emergency incident 	<ul style="list-style-type: none"> Take environmental factors into consideration for the comfort of your clients Know emergency procedures in different aspects 	
2.	Conducting the guided experience	<ul style="list-style-type: none"> Pre-activity briefing Enhancing the guided experience Integration of skills and knowledge Hosting skills and etiquette Skills for driving and walking safaris Orientation skills 	<ul style="list-style-type: none"> Ability to carry out a pre-briefing Be aware of medical conditions or special needs of your clients Ability to involve all clients on individual and group excursions Be able to orientate yourself during the day and night Know the procedures to follow when lost, and how to use nature to your advantage 	WEBINAR
	Radio procedures	<ul style="list-style-type: none"> Two-way radio techniques How to use a two-way radio in the field Preparation for potential emergency situations 	<ul style="list-style-type: none"> Know how to use a two-way radio and its functions Know the correct use of two-way radios in the field when viewing animals Briefing for guests in the case of an emergency 	
	Reviewing the guided experience	<ul style="list-style-type: none"> Monitoring the guided experience Guiding activity review 	<ul style="list-style-type: none"> Ability to interpret all aspects of the natural environment and enhance the experience of your clients Know how to review, adjust and apply changes for better experiences 	

3.	Rifles	<ul style="list-style-type: none"> • Rules for handling a firearm • Firearm safety • Firearm cleaning and maintenance • Handling a bolt action rifle 	<ul style="list-style-type: none"> • Describe the rules of handling a firearm • Explain firearm safety • Summarise how to look after your firearm • Advanced handling of a bolt action rifle 	WEBINAR
4.	Viewing potential dangerous animals	<ul style="list-style-type: none"> • Interpretation of animal behaviour • Angle of approach on potentially dangerous animals • How to handle a potentially dangerous situation 	<ul style="list-style-type: none"> • Understand and be able to interpret potentially dangerous animals' behaviour • Know the best angles of approach, and method of approach to potentially dangerous animals • If the situation is dangerous, what do you do, and how to get out of it 	WEBINAR